



# CHRISTIAN VERDAGA

**Address:** A-4 Pinagpala St. Pinalagad, Malinta Valenzuela City  
**Contact Number:** 09942791932  
**Email:** verdagachristian@gmail.com

## SUMMARY

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Eager and adaptable 3rd-year BS Information Technology student at Pamantasan ng Lungsod ng Valenzuela with foundational skills in web development, computer troubleshooting, and cybersecurity. Proven ability to effectively address technical challenges and a strong desire to learn and expand technical expertise.

## EXPERIENCE

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**Franbelle Medical Oxygen Trading** **December 2023 - Present**

Customer Service Representative and Sales Agent

- Customer Service Representative: Assisting customers by addressing inquiries, resolving issues, and managing documentations. Supported sales operation, processed orders and use Excel for data entry and sales tracking.
- Sales Agent: Promoted and sold medical oxygen products, exceeding sales target and building strong customer relationships. Managed sales record with Microsoft Office and used Facebook Ads and Carousel/OLX for marketing.

## SKILLS

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- Basic Computer Skills
- Microsoft Office
- Digital Communication
- Cybersecurity
- Problem-Solving
- Web Development

## EDUCATION

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**Bachelor of Science in Information Technology** **2022- 2026**

Pamantasan ng Lungsod ng Valenzuela

- Dean's Lister for Academic Year 2022-2023 with GWA of 1.49
- Dean's Lister for Academic Year 2023-2024 with GWA of 1.45
- Dean's Lister for Academic Year 2024-2025 with GWA of 1.50
- Learned Networking Fundamentals utilizing tools like Cisco Packet Tracer
- Learned Java, C#, PHP and Xampp
- Learned Multimedia designing with Adobe Photoshop and After Effects
- Learned 3d Arts with Blender for 3d Designing and Animation

## PROJECTS

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- **Figs Website:** HTML, CSS, JavaScript, Tailwind
- **Franbelle Medical Oxygen Website:** PHP, CSS, JavaScript, MySQL + PhpMyAdmin
- **Fishda Desktop Game:** C#, Unity Engine, Adobe Photoshop
- **Last Dose Expansion App:** C#, Unity Engine, Adobe Photoshop
- **BMO & The Tears of Elvoria 3d Modelling and Animation:** Blender, Capcut, Photoshop